Ranvet + Equissage Competition 2019 ("Competition")

Terms & Conditions

- This Competition is being organised and managed by Ranvet Pty. Limited ABN 30 001 606 033 of Unit 10, 10-12 Green Street, Banksmeadow NSW 2019, Australia ('Ranvet') and Australian Therapeutic Solutions Pty Ltd ABN 89 627 762 396 of 29 Resource Street, Parkinson QLD 4115, Australia t/as Equissage Therapy ('Equissage') (jointly the 'Promoters').
- 2. Participation in the Competition constitutes the entrant's acceptance of these terms and conditions. Entries must comply with these terms and conditions to be valid.
- 3. Entry is open to Australian residents aged 18 years or over who own or manage 1 or more horses. Employees of the Promoters and their immediate family members are ineligible to enter.

How to Enter

- 4. The Competition commences on 1 August 2019 at 9:00am (AEST) and entries close on 30 November 2019 at 11:59pm (AEST) ('Competition Period').
- 5. To be eligible to enter the Competition entrants ('you' or 'Entrant') must be:
 - (a) an Australian resident;
 - (b) aged 18 years or over; and
 - (c) the owner or manager of 1 or more horses.
- 6. To enter into the Competition, you must, during the Competition Period, complete the entry form on the Ranvet website by providing a response in each of the nominated fields ('Registration').
- 7. The winner (the 'Winning Entrant') will be chosen electronically at random by the Promoters.
- 8. Each Entrant may enter this Competition only once.
- 9. Bonus Entries are available as follows:
 - (a) 10 Bonus Entries for all Entrants who register and receive a complimentary Equissage Treatment Demonstration from an Authorised Equissage Consultant during the Competition Period via the website link provided by email to each Entrant upon Registration. If a consultation time is not available before the competition closure date, a confirmed booking demonstration date will still qualify entrants for 10 bonus entries;

- (b) 1 Bonus Entry for existing and new Ranvet Rider Club Members on Facebook at https://www.facebook.com/groups/ranvet/;
- (c) 5 Bonus Entries for all Entrants who purchase a Ranvet product from 1 October 2019 to 31 October 2019 and who have their receipt confirmed by the Promoters, which will occur after the Entrant either uploads a copy of their receipt to the link available within an email that will be sent to all Entrants on 1 October 2019 or emails their receipt to info@ranvet.com.au from 1 October 2019 to 8 November 2019 11:59pm (AEST); and
- (d) Entrants will receive 1 Bonus Entry for sharing the Competition via social media and email during the Competition Period.

The Prize

- 10. The Competition prize (the '**Prize**') is made up of the following:
 - (a) Equissage Edge Back Pad valued at \$AUD5,478 (Incl GST);
 - (b) Equissage Merchandise Pack valued at \$AUD590 (Incl GST);
 - (c) \$AUD3,000 of Ranvet product of your choice; and
 - (d) \$AUD1,000 in Ranvet Merchandise.

The Prize is valued at \$AUD10,000.

- 11. The draw date is 02/12/2019 at 9:00am (AEST) at Ranvet PTY LTD 10-12 Green Street, Banksmeadow, NSW 2019, Australia.
- 12. The Winning Entrant will be announced by email to all Entrants (at the email addresses given by the Entrants) and on the Ranvet Facebook page at https://www.facebook.com/ranvetptyltd/ and the Equissage Therapy Australia Facebook page at https://www.facebook.com/EquissageTherapy/ on 2 December 2019 at 11.00am (AEST) (the 'Announcement') at Ranvet PTY LTD 10-12 Green Street, Banksmeadow, NSW 2019, Australia.
- 13. The Winning Entrant must contact the Promoters to select Prize products where appropriate, to arrange collection of the Prize or to provide details as to where the Prize is to be sent within 6 months of the Announcement. Should the Winning Entrant not contact the Promoters within this time a redraw will occur on 8 June 2020 at 11am (AEST) (the 'Announcement') at Ranvet PTY LTD 10-12 Green Street, Banksmeadow, NSW 2019, Australia.
- 14. The Prize is non-transferable, exchangeable or redeemable (in whole or in part) for cash.

15. If the Winning Entrant does not take the Prize or any part of the Prize at the time stipulated by the Promoters, then the Prize or that part of the Prize will be forfeited by the Winning Entrant and cash will not be supplied in lieu of that Prize or element of the Prize. The Promoters accept no responsibility for any deviation in Prize value.

Miscellaneous Conditions

- 16. Entering the Competition is free. No purchase of products or services is necessary.
- 17. If your details change during the Competition Period, it is your responsibility to notify the Promoters. A request to access or modify any information provided in an entry should be directed to the Promoters.
- 18. The random selection of the Winning Entrant and any decision of the Promoters in relation to the Competition is final and no correspondence will be entered into with the Promoters.

19. The Promoters:

- (a) reserve the right to cancel or amend the Competition, the Prize, or these rules at any time without prior notice subject to state regultation;
- reserve the right to disqualify any Entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process;
- (c) will not be liable for any losses incurred as a result of any cancellation or changes to the Competition.
- 20. Subject, where relevant, to any directions given under the legislation regulating the Competition, if the prize is: (i) not claimed by the Winning Entrant by a date 6 months after the Announcement or (ii) forfeited for any reason, the Prize will be deemed unclaimed. Should the Winning Entrant not contact the Promoters within this time a redraw will occur on 8 June 2020 at 11am (AEST) (the 'Announcement') at Ranvet PTY LTD 10-12 Green Street, Banksmeadow, NSW 2019, Australia.
- 21. To the extent permitted by law, the Promoters make no warranties or representations about the fitness for purpose or suitability of the Prize and are not responsible for the quality or fitness for any purpose of the Prize, or the failure of the Prize to be of merchantable quality. If liability under terms of a legislation cannot be excluded, the liability of the Promoters is limited to re-supplying the relevant goods or services or paying the cost of replacing them.
- 22. The Promoters are not responsible for email, internet, computer hardware and software, phone and/or any other technical errors, malfunctions, and delays that may prevent you from entering the Competition, or that interfere with your compliance with the rules of this Competition. You are solely responsible for submitting a valid entry.

- 23. You agree that the Promoters are not liable for losses or injuries of any kind resulting from acceptance of the Prize, participation in the Competition, any delay or inability to submit an entry or any act or omission by you or any third parties.
- 24. You agree to indemnify and release and keep indemnified and released the Promoters against any loss or damage suffered or any claim incurred by the Promoters arising out of inaccuracies or illegal content contained in your entry submitted or an act or omission by you or a breach of these terms by you.
- 25. To the extent permitted by law, the Promoters will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death that is suffered or sustained (whether or not arising from any person's negligence) in connection with this Competition or your accepting or using of the Prize.
- 26. If, due to any reason whatsoever, the Promoters become aware after the Winning Entrant of the Prize is announced that the Winning Entrant has not complied with these terms, that Winning Entrant will have no entitlement to the Prize, even if the Promoters have announced them as a winner and that Entrant will be required, at the direction of the Promoters, to return, refund or otherwise make restitution of the Prize.
- 27. The Promoters accept no responsibility for any tax implications that may arise from the receipt by the Winning Entrant of the Prize. Independent financial advice should be sought by you. Where the operation of this Competition results for GST purposes, in supplies being made for non-monetary consideration, Entrants agree to follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values. All taxes and any other costs related to this Prize not specifically stated within these terms are the sole responsibility of the Winning Entrant.

Privacy

28. The information that you provide will be used by the Promoters for the purpose of conducting this Competition. By entering this Competition, you consent to the storage of your personal information on the databases of the Promoters and you agree that the Promoters may use this information for future promotional and marketing purposes regarding their products and services that may be relevant to you including contacting you via electronic messaging. You agree that Promoters may disclose your personal information to its contractors and agents to assist in conducting this competition or communicating with you. The Promoters and its partners are bound by the *Privacy Act 1999 (Cth)*. For more information about the privacy of your personal information please refer to the Promoters' privacy policies available upon request free of charge or at https://www.equissage.com.au/.

General

- 29. The Promoters are not liable for any delay or failure in performing its obligations under these terms caused by unforeseeable circumstances beyond its reasonable control.
- 30. These terms are to be construed in accordance with the laws from time to time in the State of New South Wales and the parties submit to the non exclusive jurisdiction in that state.
- 31. The Promoters have obtained all of the necessary state-based and territory-based permits for South Australia, Licence No: T19/1190
- 32. Entrants can contact the Promotors through Ranvet at:

Attention: Portia Eaton Ranvet Pty. Limited 10-12 Green Street Banksmeadow NSW 2019

Email: info@ranvet.com.au Phone: (02) 9666 1744